

TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Does not flush	a. Water supply valve closed.	a. Open valve and allow water to fill tank.
	b. Supply line blocked.	b. Shut off water supply, disconnect supply line and inspect all gaskets and washers. Reassemble. Also, see Fluidmaster maintenance. (see Step 13)
	c. Flush valve chain too loose or disconnected.	c. Readjust chain length as required.
	d. Sand or debris lodged in water control.	d. Shut off water supply. Remove cap and clean as per Step 13.
Poor or sluggish flush	a. Bowl water level too low.	a. Check that refill tube is connected to water control and inserted into tank overflow without being kinked or damaged. (see Step 11A)
	b. Supply valve partly closed.	b. Open supply valve fully. Be sure that proper supply tube size is used.
	c. Partially clogged trapway and/or drain pipe and/or vent.	c. Remove obstruction. Consult a plumber if necessary.
	d. Supply pressure too low.	d. Normal supply pressure must be at least 20 psi.
	e. Flush valve chain too tight, pull rod not engaging.	e. Readjust chain length as needed. Review Step 9A.
Toilet leaks	a. Poor supply line connection.	a. Review Step 8a and 8b of installation procedure.
	b. Poor bowl to tank/floor connection.	b. Review Step 4 through 6 of installation procedure.
Toilet does not shut off	a. Flush valve seal leaking or deformed.	a. Clean debris from seal surface. Replace flush valve seal as needed. (see Step 11)
	b. Sand or debris lodged in water control.	b. Shut off water supply. Remove cap and clean as per Step 13.

Please refer to the Installation Instructions for detailed corrective actions.

REPAIR PARTS LIST

PART NO.	DESCRIPTION		
		97320-60	97320-28
738797-XXX	Veneto II® and III Trip Lever Assembly	X	X
738565-443.0070A	Veneto II® and III Water Control Assembly	X	
738565-444.0070A	Veneto II® and III Water Control Assembly		X
7301111-0070A	Champion®4 Valve Seal Kit	X	X
3280.040-0070A	Champion®4 Flush Valve Assembly	X	
3280.140-0070A	Champion®4 Flush Valve Assembly		X
7381066-0070A	Champion®4 Adapter Assembly	X	X
738570-0070A	Champion®4 PVC Refill Tube	X	X
80320-00-XXX	Veneto III® Chinaware Tank Cover Assembly	X	X
82220-00-XXX	Veneto II® and III Kit #251 (Bolt Caps)	X	X
072989-0070A	Clip For Refill Tube	X	X
738985-0070A	Champion®4 Bead Clevis Pin Assembly	X	X
70320-00-XXX	Veneto III® Toilet Seat	X	X
7381062-0070A	Spacer		X
7381068-0070A	Gasket		X

Parts are determined by toilet tank number which can be found marked inside tank.
NOTE: "XXX" represents color or trim finish options. Specify when ordering.

WARNING: Use of in tank cleaning products voids warranty as they may damage parts and cause leakage that may lead to property damage.

FOR FURTHER ASSISTANCE PLEASE CALL:

In the USA (800) 359-3261
www.porcher-us.com
In Canada (800) 387-0369

