TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Does not flush	a. Water supply valve closed. b. Supply line blocked. c. Flush valve chain too loose or disconnected. d. Sand or debris lodged in water control.	a. Open valve and allow water to fill tank. b. Shut off water supply, disconnect supply line and inspect all gaskets and washers. Reassemble. Also, see Fluidmaster maintenance. (see Step 13) c. Readjust chain length as required. d. Shut off water supply. Remove cap and clean as per Step 13.
Poor or sluggish flush	a. Bowl water level too low. b. Supply valve partly closed. c. Partially clogged trapway and/or drain pipe and/or vent. d. Supply pressure too low.	a. Check that refill tube is connected to water control and inserted into tank overflow without being kinked or damaged. b. Open supply valve fully. Be sure that proper supply tube size is used. c. Remove obstruction. Consult a plumber if necessary. d. Normal supply pressure must be at least 20 psi.
Toilet leaks	a. Poor supply line connection. b. Poor bowl to tank/floor connection.	a. Review Step 9 of installation procedure. b. Review Step 4 through 7 of installation procedure.
Toilet does not shut off	a. Flush valve chain too tight, holding flush valve open. b. Flush valve seat and/or flapper worn or deformed. c. Sand or debris lodged in water control.	a. Readjust chain length as needed. Review Step 10. b. Shut off water supply. Replace flush valve. c. Shut off water supply. Remove cap and clean per Step 13.

Please refer to the Installation Instructions for detailed corrective actions.

⚠ WARNING: Use of in tank cleaning products voids warranty as they may damage parts and cause leakage that may lead to property damage.

REPAIR PARTS LIST

Repair parts are determined by toilet tank number which can be found marked inside tank.

NOTE: *"XXX" represents color or trim finish options. Specify when ordering.*

PART NO.	DESCRIPTION	ROUND FRONT COMBO NUMBER 90450-60 1.6 gpf	ROUND FRONT COMBO NUMBER 90450-28 1.28 gpf	ELONGATED COMBO NUMBER 90550-60 1.6 gpf	ELONGATED COMBO NUMBER 90550-28 1.28 gpf
41350.60.XXX	LUTEZIA TANK - 1.6 gpf (with valves and lever)	✔		✔	
41350.28.XXX	LUTEZIA TANK - 1.28 gpf (with valves and lever)		✔		✔
81350-00.XXX	LUTEZIA TRIP LEVER	✔	✔	✔	✔
7381073-200.XXX0A	BOLT CAP KIT	✔	✔	✔	✔
738565-439.0070A	FLUIDMASTER 400A VALVE INLET VALVE	✔		✔	
738921-101.0070A	FLUSHVALVE ASSEMBLY - 3 INCH (INCLUDES FLAPPER)	✔		✔	
738920-100.0070A	FLAPPER ASSEMBLY - 3 INCH	✔		✔	
7301494-0070A	TANK COUPLING KIT #261	✔	✔	✔	✔
738916-100.0070A	REFILL TUBE - 5 INCH	✔	✔	✔	✔
80370-00-XXX	TANK COVER	✔	✔	✔	✔
738921-104.0070A	FLUSHVALVE ASSEMBLY (HET) - 3 INCH (INCLUDES FLAPPER)		✔		✔
7381043-400.0070A	FLAPPER ASSEMBLY (HET) - 3 INCH		✔		✔
738565-446.0070A	FLUIDMASTER 400A VALVE INLET VALVE		✔		✔
70920.00.XXX	SLOW CLOSE TRADITIONAL ELONGATED SEAT			✔	✔
71920.00.XXX	SLOW CLOSE TRADITIONAL ROUND FRONT SEAT	✔	✔		